# **USER MANUAL**

Version 3.0 May, 2019

# Metal Fanless Box PC



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## Safety

## **IMPORTANT SAFETY INSTRUCTIONS**

- 1. To disconnect the machine from the electrical Power Supply, turn off the power switch and remove the power cord plug from the wall socket. The wall socket must be easily accessible and in close proximity to the machine.
- 2. Read these instructions carefully. Save these instructions for future reference.
- 3. Follow all warnings and instructions marked on the product.
- 4. Do not use this product near water.
- 5. Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
- 6. Slots and openings in the cabinet and the back or bottom are provided for ventilation; to ensure reliable operation of the product and to protect it from overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register, or in a built-in installation unless proper ventilation is provided.
- 7. This product should be operated from the type of power indicated on the marking label. If you are not sure of the type of power available, consult your dealer or local power company.
- 8. Do not allow anything to rest on the power cord. Do not locate this product where persons will walk on the cord.
- 9. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a fire or electric shock. Never spill liquid of any kind on the product.

### **CE MARK**

# Ce

This device complies with the requirements of the EEC directive 2014/30/EU with regard to "Electromagnetic compatibility" and 2014/35/EU "Low Voltage Directive"

## FCC

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation

## **CAUTION ON LITHIUM BATTERIES**

There is a danger of explosion if the battery is replaced incorrectly. Replace only with the same or equivalent type recommended by the manufacturer. Discard used batteries according to the manufacturer's instructions.



## **Battery Caution**

Risk of explosion if battery is replaced by an incorrectly type. Dispose of used battery according to the local disposal instructions.



## **Safety Caution**

Note: To comply with IEC60950-1 Clause 2.5 (limited power sources, L.P.S) related legislation, peripherals shall be 4.7.3.2 "Materials for fire enclosure" compliant.

#### 4.7.3.2 Materials for fire enclosures

For MOVABLE EQUIPMENT having a total mass not exceeding 18kg.the material of a FIRE ENCLOSURE, in the thinnest significant wall thickness used, shall be of V-1 CLASS MATERIAL or shall pass the test of Clause A.2.

For MOVABLE EQUIPMENT having a total mass exceeding 18kg and for all STATIONARY EQUIPMENT, the material of a FIRE ENCLOSURE, in the thinnest significant wall thickness used, shall be of 5VB CLASS MATERIAL or shall pass the test of Clause A.1

#### LEGISLATION AND WEEE SYMBOL

2012/19/EU Waste Electrical and Electronic Equipment Directive on the treatment, collection, recycling and disposal of electric and electronic devices and their components.



The crossed dustbin symbol on the device means that it should not be disposed of with other household wastes at the end of its working life. Instead, the device should be taken to the waste collection centers for activation of the treatment, collection, recycling and disposal procedure.

To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract.

This product should not be mixed with other commercial wastes for disposal.

## **Revision History**

Version	Date	Description
1.0	Oct. 2009	Initial release
1.1	Dec. 2009	Jumper Setting updated
1.2	Aug. 2011	C46 M/B added
1.3	Sep. 2012	C56 M/B added
1 /	lup 2014	C36 M/B removed
1.4	Juli. 2014	D36 M/B added
2.0	Mar, 2017	D86U M/B added
0.1	0 ot 2019	C46 and C56 M/B removed
2.1	001.2018	D36 V4.0 M/B added
3.0	May 2010	• D36 V4.0 and D86U M/B front I/O
	Way, 2019	location modified

Changes to the original user manual are listed below:

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# **1** Package Checklist

#### 1-1 **Standard items**

000-100000









- Fanless box PC a.
- Power adapter b.
- Power cord c.
- RJ45 to DB9 cable (x2) d.

## **1-2** Optional items

a.

c.





b.



d.



rđ	

- a. WLAN card (with external antenna)
- b. PS/2 function kit and PS/2 cable (only provided with D36 V2.1 M/B)
- c. pSSD card
- d. Audio cable

# System View



No.	Description
1	Standard VESA Holes 100x100mm
2	Wall Mounting Holes
3	HDD Door

## 2-2 Front I/O View

#### D36 V2.1 Motherboard



No.	Description
1	PS2 (option)
2	2 <sup>nd</sup> LAN (option)
3	Display Port (option)
4	Parallel (option)
5	Line-out (option)
6	Antenna (option)

#### D36 V4.0 and D86U Motherboard



No.	Description	
1	2 <sup>nd</sup> LAN (option)	
2	Parallel (option)	
3	Display Port (option)	
4	Line-out (option)	
5	Antenna (option)	





No.	Description
1	Power Button
2	Power LED Indicator
3	DC Jack
4	VGA
5	COM1, COM2, COM3 (from right to left)
6	USB2.0 (x4)
7	Cash Drawer Port
8	USB3.0 (x2)
9	LAN (10/100/1000)

## **2-4** Dimensions



## **3** System Assembly & Disassembly

## **3-1** Replace the HDD



1. Remove the screw (x1) that fix the HDD door to the control box.



2. Disconnect the HDD cable (x1) and take out the HDD.

## **3-2** Open the Box PC



- 1. Remove the HDD first (see chapter 3-1).
- 2. Remove the screws (x4) to separate the metal rear cover from the box PC.

## 3-3 Install a WLAN



#### WLAN card module accessory:

- (1). External antenna x 1
- (2). WLAN card x 1
- (3). Screw x 1
- (4). WLAN cable x 1



- 1. Remove the HDD (see Chapter 3-1).
- 2. Open the box PC (see Chapter 3-2).
- 3. Connect the WLAN cable to the "Main Connector" of the WLAN card.



4. Slide the WLAN card into the WLAN card slot.



5. Press down the WLAN and fasten the screw (x1) to fix the WLAN card to the motherboard.



- 6. Open the blind hole on the box PC.
- 7. Align and thread the other end of antenna cable through the blind hole.





8. Assemble the antenna cable and rotate the washer to fix the antenna cable to the box PC.



9. Screw the external antenna.

## 3-4 Install a pSSD Card



#### pSSD card module accessory:

- (1). pSSD card x 1
- (2). Screws x 2
- (3). Metal bracket x 1





- 1. Open the box PC first (Chapter 3-1).
- 2. Assemble the metal bracket and the pSSD card by fastening the screws (x2).
- 3. Remove the screw (x1) fixing on the motherboard.





- 4. Slide the pSSD card module into the SSD/HDD slot as the above left picture shown.
- 5. Screw back the screw (x1) to fix the pSSD module to the motherboard.

## **3-5** Replace the Motherboard



- 1. Disconnect the HDD cable and remove the HDD (see Chapter 3-1).
- 2. Open the box PC (see Chapter 3-2).
- 3. Disconnect all the connectors from the motherboard.
- 4. Remove the screws (x5) that fix the motherboard to the sheet metal bracket.
- 5. Slide out the motherboard with metal I/O bracket from the motherboard tray.





- 6. Remove the screws (x6) on the I/O panel.
- 7. Remove the hex screws (x2) on the I/O panel.



8. Separate the metal I/O panel from the motherboard.

## 3-6 Install a PS/2 Function Kit

To install a PS/2 function kit, please follow the below given steps:

- (1) Remove the HDD (see Chapter 3-1)
- (2) Open the box PC (see Chapter 3-2)
- (3) Open the blind hole and assemble the PS/2 function kit to the system (see below).

#### **PS/2** Function:





1. Open the blind hole as the location as the circle shows.



2. Assemble the metal bracket into the right position of the PS/2 function board.



- 3. Turn the bottom up and fasten the screws (x2) to fix the metal bracket to the PS/2 function board.
- 4. Place the PS/2 module as the direction as the arrow shows.



5. Fasten the screws (x2) to fix the PS/2 function kit to the system metal chassis.



6. Connect the motherboard to the PS/2 module and the motherboard (CN9).

## **3-7** Install an Audio Cable

To install an audio cable, you need to follow the steps:

- (1) Remove the HDD (see Chapter 3-1)
- (2) Open the control box (see Chapter 3-2)
- (3) Open the blind hole and assemble the Audio cable to the system (see below)

#### **Audio Cable**





- 1. Open the blind hole.
- 2. Insert the chassis-mount connector of audio cable through the hole.



- 3. Fasten the washer to the connector to fix the audio cable to the system metal chassis.
- 4. Connect the audio cable to the motherboard (CN3).

\*Note: D36 V4.0 motherboard uses a 4 pin audio cable and connects to CN34 on the motherboard.

Specification

Model Name	KPC6			
Motherboard	D36	D86U		
Processor	Intel Bay Trail CPU Celeron J1900 2.0GHz, L2 2MB (10W)	Intel SKYLAKE U CPU Celeron 3955U 2GHz, LLC 2M (15W,EIA) i3-6100U 2.3GHz, LLC 3M (15W, EIA) i5-6300U 2.4GHz		
Chipset	NA	NA		
System Memory	1 x DDR3 SO-DIMM up to 8GB, 1066/1333MHz	DDR3L1600MHz (8GB Max); 1 Channel		
Graphic Memory	Intel Gen7@>300MHz	Intel Graphic (Gen 9) DX12, define on CPU		
Storage Device				
Hard Drive	one 2.5"	SATA HDD		
Flash Memory	SATA SS	SD (option)		
Expansion				
miniPCI-E Socket		1		
Front I/O				
Line-out	1 (0	1 (option)		
Antenna Jack		1		
Parallel Port	1 (DB25 fe	1 (DB25 female, Option)		
PS/2	1 (Option, either one solution w/ 2 <sup>nd</sup> LAN)	1(option)		
Rear I/0				
USB	5 USB Type A (USB3.0/2.0 x 1, USB2.0 x 4)	6 USB Type A (USB3.0/2.0 x 2, USB2.0 x 4)		
Serial Port	3 x RJ45 COM ports (COM1/2/3 powered RS232; COM1 default 5V; COM2default 5V; COM3 default 12V by BIOS setting)			
GigaLAN	1 (RJ45)			
VGA	1 (DB15 female)			
Cash Drawer Port	1 (F	1 (RJ11)		
DC Jack	1			
Power				
Power Adaptor	Ext. adapter 65W/19V			
Control/Indicator				
Power LED	1			
Power Button		1		
Certificate				
EMC & Safety	CE/FCC Class A, LVD			

Model Name	KPC6	
Motherboard	D36	D86U
Environment		
Operating Temperature	0°C ~ 35°	C (32°F ~ 95°F)
Storage Temperature	-20°C ~ 60°C (-4°F ~ 140°F)	
Humidity	20% ~ 85% RH non-condensing	
Communication		
Wireless LAN	802.11 b/g/n wireless LAN card & antenna (Option)	
Dimension (WxDxH)	222 x 138 x 36.8 mm (8.7" x 5.4" x 1.4")	
Weight	1.2kg (2.6lbs)	
Mounting	100mm x 100mm Standard VESA	
OS Supported	Windows embedded 7 standard; Windows EmbeddedCompact 7; Windows 7; POSReady 7; Windows embedded8; Windows 8; RTOS (support provided by Winriver) Linux	Windows 7, Windows 7 pro(64-bit), POSReady 7, Windows 8 (64-bit), Windows Embedded industry 8 (64-bit), Windows 10 (64-bit), Windows IOT 10(64-bit) Linux : Ubuntu After 15.10, Fedora After 23, OpenSUSE 42.1 no support (Kernel 4.1)

\* This specification is subject to change without prior notice.

# **5** Configuration

## 5-1 D36 V2.1 Motherboard

#### 5-1-1 Motherboard Layout



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### 5-1-2 Connectors & Functions

Connector	Function
CN1	Front I/O board
CN2	Inverter connector
CN3	LVDS connector
CN6	System FAN connector
CN7	LPT port connector
CN8	Speaker & MIC connector
CN9	40pin external connector
CN10	HDD LED connector
CN11	Power LED connector
CN12	SATA power connector
CN13/14	USB port (internal)
CN15	PS2 keyboard connector
CN16	LPT touch
CN17	MSR connector
CN18	COM5 (touch) connector
CN19	Wide Range
CN20	Power button (internal)
CN21	LCM connector
CN22	POS325 51pin connector
PWR1/PWR2	DC Jack
RJ11_1	Cash drawer connector
RJ45_1	LAN connector
RJ45_2	COM1/ COM2
RJ48_1	СОМЗ
DDR3_A1	DDR3 SO-DIMM
SATAO/SATA2	SATA
USB1/USB2	USB2.0
USB3	USB3.0
VGA1	CRT connector
SW1	Power button
MINI_PCIE1	MINI PCIE
JP1	Inverter select
JP4	LCD ID setting
JP6	Cash drawer power setting
JP7	Touch connector

## 5-1-3 Jumper Setting

#### **Inverter Selection**

Function	<b>JP1</b> (1-2) (3-4)
▲ LED	1 3 2 4
CCFL	1 3 2 4

#### **Cash Drawer Power Setting**

Function	<b>JP6</b> (1-2) (3-4)
▲+19V	1 3 2 4
+12V	1 3 2 4

#### LCD ID Setting

Panel Bosolution		LVDS		Output	JP4	
Number	Number		Channel	Interface	(1-2) (3-4) (5-6) (7-8) (9-10)	
				CRT	1 3 5 7 9 2 4 6 8 10	
▲ = Manufact	urer Default Setting		OPEN	SHORT		

#### COM1/COM2/COM3 Power Setting

COM1, COM2 and COM3 can be set to provide power to your serial device. The voltage can be set to +5V or  $_{+}12V$  in the BIOS.

Main Oduarcod	Securitu	Phoenix Boot Exit	SecureCore Tech	ology Setup	
Havancea	accurity	DOOL LAIL			
Setup Warning: Setting items on this values may cause syst	screen to in em to malfunc	correct tion!			Item Specific Help VGA/COM Power Configuration
▶ South Configuration					
OS Selection > SIO Configuration > HW Monitor > Power Configuration > UGA/COM Power Configu	[Wind	ous 8.X]			
	F1 Help Esc Exit	11 Select Item ↔ Select Menu	+/- Change U Enter Select ►	alues F9 Sub-Menu F10	Setup Defaults Save and Exit

- 1. Power on the system, and press the <DEL> key when the system is booting up to enter the BIOS Setup utility.
- 2. Select the Advanced tab.
- 3. Select **VGA/COM Power Configuration** Ports and press <Enter> to go to display the available options.

Phoenix SecureCore Technology Setup						
Advanced						
UGA/COM Power Configuration	Item Specific Help					
UGA Power INonel   COM2 Power INonel   COM3 Power INonel   COM3 Power INonel   LCD Brightness Control I 8 1   AUDIO Volume Control I 1 1   USB MSR select USB MSR1   USB LCM USB LCM	Power Setting with COM PORT					
F1 Help 1↓ Select Item +/- Change Values F9 S Esc Exit ↔ Select Menu Enter Select > Sub-Menu F10 S	etup Defaults ave and Exit					

4. To enable the power, select COM1 , COM2 or COM3 Power setting and press <Enter>. Select Power and press <Enter>. Save the change by pressing F10.



## 5-2 D36 V4.0 Motherboard

5-2-2	Connectors	&	<b>Functions</b>
-------	------------	---	------------------

Connector	Function	
CN1/CN13/CN21/CN29	Internal USB connector	
CN5	EC Debug	
CN6	CPU FAN connector	
CN7	LPT connector	
CN9	40Pin connector	
CN12	SATA power connector	
CN18	COM5 (touch) connector	
CN19	Wide range power connector	
CN25	S0/S5 LED & Power button connector	
CN26	51P connector	
CN27	eDP connector	
CN31	Speaker L output	
CN32	Speaker R output	
CN33	MIC output	
CN34	Earphone connector	
BAT1	Battery connector	
PWR1/PWR2	DC Jack	
RJ11_1	Cash drawer connector	
RJ45_1	LAN connector	
RJ45_2	COM1/ COM2	
RJ48_1	СОМЗ	
DDR3_A1	DDR3 SO-DIMM	
SATA1/SATA2	SATA connector	
USB1/USB2	USB2.0	
USB3	USB3.0	
VGA1	CRT connector	
SW1	Power button	
MINI_PCIE1	MINI PCIE	
JP6	Cash drawer power setting	

#### 5-2-3 Jumper Setting

#### **Cash Drawer Power Setting**

Function	<b>JP6</b> (1-2) (3-4)
▲+19V	1 3 2 4
+12V	1 3 2 4

#### COM1/COM2/COM3 Power Setting

COM1, COM2 and COM3 can be set to provide power to your serial device.

The voltage can be set to +5V or +12V in the BIOS.

Phoenix SecureCore Technology Setup	
Nation Security Doot Exit   Setup Warning: Setting items on this screen to incorrect values may cause system to malfunction!   > South Configuration   > SIO Configuration	Item Specific Help
Power Configuration Power Configuration	
F1 Help 14 Select Item +/- Change Values F9 So Esc Exit ↔ Select Menu Enter Select ≻ Sub-Menu F10 So	stup Defaults we and Exit

- 1. Power on the system, and press the <DEL> key when the system is booting up to enter the BIOS Setup utility.
- 2. Select the Advanced tab.
- 3. Select VGA/COM Power Configuration Ports and press <Enter> to go to display the available options.

Phoenix SecureCore Technology Setup							
Advanced							
	VGA/COM 1	Power Configurat	ion :			Item Specific Help	
UGA Power COM1 Power COM2 Power COM3 Power Board Information LCD Brightness Control AUDIO Volume Control USB LCM select	[None] [None] [None] [ 64] [ 64] [ 4 ] [USB LCM]					UGA Power	
	F1 Help Esc Exit	t↓ Select Item ↔ Select Menu	+/- Enter	Change Values Select ► Sub-Menu	F9 S 1 F10 S	etup Defaults ave and Exit	

4. To enable the power, select COM1 , COM2 or COM3 Power setting and press <Enter>. Select Power and press <Enter>. Save the change by pressing F10.

## 5-3 D86 Motherboard

#### 5-3-1 Motherboard Layout



### 5-3-2 Connectors & Functions

Connector	Function			
CN1	Front I/O board			
CN2	Inverter connector			
CN3	LVDS connector			
CN4	NFC			
CN5	HDD LED connector			
CN6	USB connector			
CN7	System FAN connector			
CN8	LPT port connector			
CN9	Smart device connector			
CN10	Debug port			
CN11	Speaker & MIC connector			
CN12	40 pin external connector			
CN13	Audio connector(right)			
CN14	Audio connector(left)			
CN15	two color LED			
CN16	SATA power connector			
CN17/18	USB connector			
CN19	SDR connector			
CN20	Battery connector			
CN21	Power LED connector			
CN22	PS/2 connector			
CN23	COM5 connector			
CN24	Wide range connector			
CN25	Power button connector			
CN26	LCM connector			
CN27	51 pin connector			
PWR1/PWR2	DC Jack			
RJ11_1	Cash drawer connector			
RJ45_1	LAN connector			
RJ45_2	COM1/ COM2			
RJ48_1	COM3			
DDR3_A1	DDR3 SO-DIMM			
SATAO/SATA1	SATA connector			
USB1/USB2	USB3.0			
USB3	USB2.0			
VGA1	CRT connector			
SW1	Power button			
MINI_PCIE1	MINI PCIE			
JP1	Hardware reset			
JP2	RTC reset			
JP3	LCD ID setting			
JP4	Cash drawer power setting			

## 5-3-3 Jumper Settings

#### **Cash Drawer Power Setting**

Function	<b>JP4</b> (1-2) (3-4)
▲+19V	1 3 2 4
+12V	1 3 2 4

#### **LCD ID Setting**

Panel	Pocolution	LVDS		Output	JP3
Number	Number Resolution		Channel	Interface	(1-2) (3-4) (5-6) (7-8) (9-10)
				CRT	$\begin{array}{rrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrr$
▲ = Manufacturer Default Setting			OPEN	SHORT	

#### COM1/COM2/COM3 Power Setting

COM1, COM2 and COM3 can be set to provide power to your serial device. The voltage can be set to +5V or +12V in the BIOS.



- 1. Power on the system, and press the <DEL> key when the system is booting up to enter the BIOS Setup utility.
- 2. Select the Advanced tab.
- 3. Select **VGA/COM Power Configuration** Ports and press <Enter> to go to display the available options.



4. To enable the power, select COM1, COM2 or COM3 Power setting and press <Enter>. Select Power and press <Enter>. Save the change by pressing F10.